

# STTelemedia Global Data Centres Transforms Operations and Enhances Global Service Delivery with SAVIC Technologies and SAP Solutions.



STTelemedia Global Data Centres India Pvt. Ltd. is part of a global group with multiple data centers serving the Enterprise market in the Indian subcontinent. They have subsidiaries in Singapore, India, UK, Indonesia, Korea and Japan, with associate and joint-venture companies in China, Thailand and Philippines.

The system's scalability and real-time analytics have greatly enhanced our decision-making and operational efficiency. SAVIC's 24/7 MaxCare support ensures our data centers operate smoothly, providing reliability essential to our success. This partnership has positioned us for future growth and improved service delivery.

## Before: Challenges and Opportunities

- Complex operations across multiple regions.
- Compliance and security concerns in data operations.
- Standardization of operations via unified ERP systems.
- Improved strategic decision-making through enhanced data analytics.
- Scalable infrastructure to support growth.
- Strengthened compliance and security measures.

**Milind Kulkarni**, Head of IT, STTelemedia Global Data Centres

## Why SAP and SAVIC Technologies?

- SAP is known for its powerful, integrated ERP solutions, SAP could offer the scalability and robustness required by a global data center operator.
- As a partner with a worldwide presence, SAVIC could support STTelemedia's global operations effectively.
- Continuous support was crucial for operations requiring high uptime, and SAVIC's MaxCare service provided this around the clock.

**Improved**  
Data Management and Analytics.

**Reduced**  
Costs and Increased Profitability.

**24/7**  
Support and System Reliability.

## After Value-Driven Results

- Streamlined operations reduced management time and costs.
- Access to real-time data and analytics improved responsiveness to market changes.
- Easier expansion and addition of new services supported by SAP's scalable ERP solutions.
- Enhanced system integration improved compliance management and security enforcement.



Customer Name	Industry	Products and Services	Employees	Revenue	Featured Solutions
STTelemedia Global Data Centres India Pvt. Ltd. <a href="http://www.sttelemediagdc.com">www.sttelemediagdc.com</a>	Media & Infrastructure	Communications and Media, Data Centres and Infrastructure Technology businesses globally	1000+	\$500 million	SAVIC MaxCare Support Services

