



# MaxCare SAP Service SAVIC Apps

If your IT objective is to achieve your technology objectives & support your business mission, SAVIC can provide you with the knowledge, expertise, & capacity you need. We assist customers in achieving their business objectives by providing technology & consulting services. With managed services, companies can take advantage of the experience & expertise of their IT provider & scale up or down as business needs change.



## SAVIC MaxCare

Establish the SLA baseline, Implement SLA, Manage the Ongoing Change, Periodic Review & Maturity of the process, Disaster Recovery, Re-engineering, Application Performance Monitoring.



## Application Support

Provide technical support as per the agreed SLA, Bug fixes to the enhancements made, Development of new Reports / Conversion Programs, Develop interface codes to meet Functional Specifications /Change



## Functional Support

Provide functional support as per the agreed SLA, Trouble shooting of failure of implemented functionality, Troubleshooting with respect to incorrect business procedures , Minor changes in functionality, mapping & Reports.

## OUR PRICE

### Entry Level Business Uptime Plan

\$2784 / Monthly

### Advanced Business Uptime Plan

\$9778 / Monthly

### Basic Business Uptime Plan

\$5432 / Monthly

### Jumbo Business Uptime Plan

\$19555 / Monthly

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